

CALL CENTER LEED FACT SHEET

KOHL'S CALL CENTER

LEED CI Gold certified

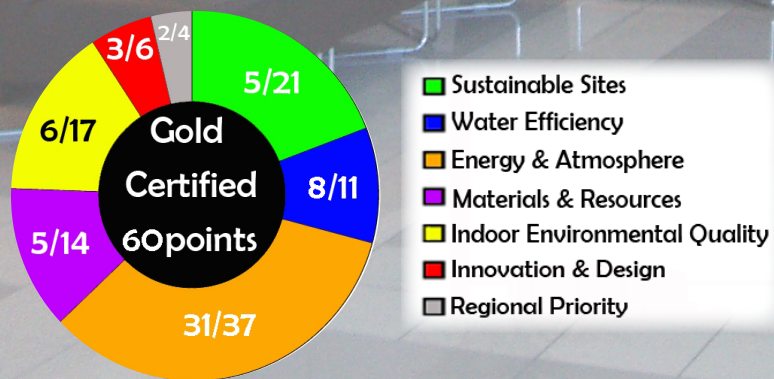


35% Reduction in Indoor Water Use

100% Green Power

75% Construction Waste Recycled

KOHL'S



KOHL'S CALL CENTER POINTS

CALL CENTER LEED FACT SHEET

KOHL'S DEPARTMENT STORES LEED REGISTERED CALL CENTER

For the Call Center in San Antonio, Kohl's purchased a LEED Core & Shell Silver certified building and designed and constructed the interior to achieve LEED for Commercial Interiors Gold certification. The design of the Call Center maximizes daylighting and access to views giving associates a high quality environment that enhances productivity. The Call Center meets all the functional needs of the employees, provides a healthy working environment, and is both energy and water efficient.

KOHL'S ON-GOING LEED ACHIEVEMENTS:

Kohl's currently has 203 buildings LEED certified, with 84 more pending certification. Of these 203 buildings, there are a total of 67 LEED Silver, 1 LEED Gold store and a LEED Gold Photo Studio. Kohl's now has buildings certified under three LEED rating systems: LEED for Existing Buildings, LEED for New Construction and LEED for Commercial Interiors.

HOW THE KOHL'S CALL CENTER EARNS LEED CREDITS:

SS Kohl's chose a LEED Silver certified Core & Shell building for the location of the new San Antonio, Texas call center.
5/21

WE Kohl's utilized water-conserving metering faucets in the restrooms and low flow aerators for the break room faucets to reduce the center's potable indoor water use.
8/11

EA The call center uses 35% less power for lighting and 31% less power for HVAC than the baseline. Extensive commissioning and the use of ENERGY STAR equipment contribute to the energy savings.
31/37

MR A long term lease commitment, 75% recycled construction waste and over 20% recycled content in new materials all contributed to MR credits.
5/14

EQ Kohl's maintains a no-smoking policy at all locations. In addition, an Indoor Air Quality management plan was used during construction and low VOC finishes were chosen for the interior.
6/17

ID Kohl's earned ID Credits for exceptional performance in green power, green housekeeping products and policies and for having LEED AP's on staff.
3/6

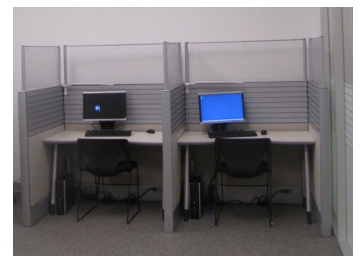
RP Kohl's earned Regional Priority credits for exceptional performance in energy use reduction for lighting and recycling a high percentage of construction waste.
2/4



LEED Core+Shell Silver certified building



Low VOC materials improve indoor air quality



ENERGY STAR rated equipment reduces energy use



Low flow plumbing fixtures reduce water use